

PANDEMIC IMPACT SCREENING TOOL

1. Are you worried or concerned that in the next few months you may not have stable housing that you own, rent, or stay in as a part of a household? *YES / NO*

If the answer is *YES*:

- a. Do they have plans in place in case they lose their housing?
- b. If they are lower income, have them contact Jacksonville Area Legal Aid at (904)356-8371 for possible legal assistance.
- c. If not low income, refer to the Florida Bar Lawyer Referral Service at 1-800-342-8011 or the Jacksonville Bar Lawyer Referral Service at (904) 399-5780.
- d. If chronically lower-income and not just having temporary monetary difficulties, refer them to the Jacksonville Housing Authority at 1300 North Broad Street to consider applying for federally subsidized housing.

2. Are you worried that in the next few months you may not be able to pay all your bills? *YES / NO*

If the answer is *YES*:

- a. If they are lower income, have them contact Jacksonville Area Legal Aid at (904)356-8371 for possible legal assistance.
- b. If not low income, refer to the Florida Bar Lawyer Referral Service at 1-800-342-8011 or the Jacksonville Bar Lawyer Referral Service at (904) 399-5780.
- c. Contact United Way at 211 for possible assistance.

3. Are you worried that in the next few months you may not regularly have enough food for you and your family? *YES / NO*

If the answer is *YES*:

- a. Contact Feeding Northeast Florida at (904) 513-1333
- b. Contact United Way at 211 for possible assistance.
- c. Apply for state assistance online at <https://www.myflorida.com/accessflorida/> or by phone at (850)300-4323 or 1-866-762-2237.

4. Are you having any trouble applying for benefits or assistance? *YES / NO*

If the answer is *YES*:

- a. If lower income, contact Jacksonville Area Legal Aid at (904)356-8371 for possible legal assistance or apply.
- b. If not low income, contact the Florida Bar Lawyer Referral Service at 1-800-342-8011 or the Jacksonville Bar Lawyer Referral Service at (904) 399-5780.
- c. Contact United Way at 211 for possible assistance.
- d. Apply for state assistance online at <https://www.myflorida.com/accessflorida/> or by phone at (850)300-4323 or 1-866-762-2237.

5. Are you having any other financial or legal issues you'd like assistance with? *YES / NO*

If the answer is *YES*:

- a. If lower income, contact Jacksonville Area Legal Aid at (904)356-8371 for possible legal assistance or apply.
- b. If not low income, contact the Florida Bar Lawyer Referral Service at 1-800-342-8011 or the Jacksonville Bar Lawyer Referral Service at (904) 399-5780.
- c. Contact United Way at 211 for possible assistance.